



Dreadlocks for Dingoes

Your Local Lov'n Pet Place



212 East 7th Street, Saint Paul, MN 55101

: 651-440-9813 or 651-440-9819

Pet Grooming Release Packet – Saint Paul (Lowertown), Store

This agreement is a valid, legally binding contract between Dreadlocks for Dingoes LLC (also referred to as DfD) and the dog owner (or custodian, collectively the "Owner"). The following is Dreadlocks for Dingoes current pet grooming release form. Please thoroughly read this document to ensure you are aware of our policies and procedures. If you have any questions or concerns regarding this agreement please do not hesitate to ask us for clarification.

*Please fill out **one form for each dog** so we may provide the best care possible. In case of any emergency, a signed Veterinarian Release Form is also necessary for our files. This form is included in this packet. Thank you.*

Client Name: Last _____ First _____

Address: _____ **City:** _____ **Zip:** _____

Phone (H) _____ **(C)** _____ **(W)** _____

Email: _____

Pet Description: Pet Name _____ Breed _____ Color _____

Age: _____ **Sex:** M F **Spayed/Neutered:** Y N

Approximate Weight: _____ lbs. **Vaccinations up to date:** Y N

Has your dog ever been aggressive? Y N

Pet has had no physical ailment or recent injury, initial _____

Please inform us of any past injuries so we can best care for your pet: _____

This form will be kept on file and is valid for future appointments. Thank you for choosing Dreadlocks for Dingoes Pet Spa for your pets grooming needs. We pride ourselves on providing the best care for your best friend.

There are some policies Dreadlocks for Dingoes would like to inform you of, the owner, before grooming your pet: Sometimes grooming can expose or exacerbate a hidden pre-existing condition. Dreadlocks for Dingoes will always bring anything the groomer may find to the owner's attention. Severely matted pets may have skin damage that is exposed when the coat is removed. Dreadlocks for Dingoes has years of experience removing this type of "pelt" and will do so with the utmost care; however, we cannot be responsible for any such damage including but not limited to abrasions, hematomas, or rashes that may result. We cannot diagnose a condition, but may advise the owner to seek veterinary attention.

If your pet has any medical problems, Dreadlocks for Dingoes asks to be made aware of them (i.e. seizures, arthritis, collapsing trachea, etc.) so that the groomer may take whatever steps necessary to keep your pet



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comfortable. If your pet has any history of biting, Dreadlocks for Dingoes requires notification of this. The possibility of biting will not affect whether Dreadlocks for Dingoes may try to groom your pet, but it can help prevent injury. If your pet has some behavior issues, Dreadlocks for Dingoes will be happy to do what we can to help work through them. On occasion, we may add a hard to handle/overly aggressive or a rehabilitation fee.

Aggressive Pets: Due to the risk involved to both the pet and the employees of Dreadlocks for Dingoes the cost of grooming aggressive pets will vary from situation to situation; however, costs range from \$150-\$400. We do not base our decision of whether or not your pet is aggressive or hard to handle on grooming experiences at other establishments only on how your pet behaves here. We have found that this atmosphere is very different from other places and pets tend to respond well in our care. Please keep in mind the cost for sedation at a vet will range from \$200-\$300 plus the cost of the groom. At Dreadlocks for Dingoes we do not sedate and our cost includes rehabilitation for your pet. We hope to change the way your pet responds to grooming resulting in the removal of your pet from the "aggressive/hard to handle" status to the regular pricing ranges. At Dreadlocks for Dingoes we are extremely successful at accomplishing this with compassion and dedication. We hope you put your trust in us and we will continue to work with you and your pet unless we find it in the best interest of your pet to send him/her to a vet for sedated grooming. Keep in mind this has only been done three times in 20 years! In the event of a bite that results in emergency medical care please understand that the cost of care and any subsequent medical fees are the responsibility of the pet owner.

Pick up: Unless prior arrangements have been made, we ask you please pick up your pet in a timely manner. Day care fees will apply at the rate of \$1.00 per minute.

Cancellations: They happen and we understand schedules sometimes change. If you must cancel, we ask that you give us 24hr notice. Chronic cancellations will result in the need to reserve an appointment with a credit card or inability to book future appointments and a cancellation fee up to the amount of the grooming.

No Shows: may be subject to a fee up to the price of the grooming and future appointments must be reserved with a credit card. There is a \$37 fee for checks returned for insufficient funds. Although accidents are exceptionally rare, there is always some risk when working on a pet. Because of that, Dreadlocks for Dingoes would like to make you aware of our policies and procedures in the event of an incident. We promise to immediately report any incident that requires veterinary care to the owner, utilize first aid and if necessary, we will transport your pet to a veterinarian. Any veterinary bills will be the sole responsibility of the owner. Safety is our number one concern. We believe in honoring the trust you have given us by returning it to you. In the event of an emergency, we will attempt to contact the veterinary of your choice, however, the nearest veterinary hospital will be utilized if Dreadlocks for Dingoes determine that circumstances so dictate.

If we need to speak to your veterinarian, your signature gives permission for your vet to release information.

Your pet's veterinarian: _____ at phone (____) _____-

Your Signature _____ **Date** ____/____/____



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Photography and Permission to Release: Owner may grant permission to use photo and/or video of owner's dog for promotional purposes in print, media, television, Facebook or internet (DfD Web site) marketing. If any pictures or videos are taken of your pet may we use those images in our marketing efforts? Yes No

Right to Refuse Services: Dreadlocks for Dingoes reserve the right to refuse to admit dogs that display aggression or appear to be in poor health.

Amendments: Owner agrees to the terms of Dreadlocks for Dingoes policies as they may be amended from time to time.

Owner (print) _____ **Date** ____/____/____

Your Signature _____



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Veterinarian Medical Emergency Release Form

This is a required form for all Dreadlocks for Dingoes participants receiving services.

Please fill out **one form for each dog** so we may provide the best care possible. In case of any emergency, a signed Veterinarian Release Form is also necessary for our files. Thank you.

Owner Information Section:

Client Name: Last _____ First _____

Address: _____ City: _____ Zip: _____

Phone (H) _____ (C) _____ (W) _____

Email: _____

Spouse's name: _____ Spouse phone: _____

Spouse's email: _____

Emergency Contact & Phone Number: _____

Secondary Emergency Contact and Phone Number: _____

Your Veterinarian Name _____ Vet Phone Number _____

Dog Information Section:

Pet Description: Pet Name _____ Breed _____ Color _____

Age: _____ Sex: M F Spayed/Neutered: Y N Approximate Weight: _____ lbs.

Vaccinations up to date: Y N ; DHLPP (or similar) ; Bordetella (kennel cough) ; Rabies

Micro-chipped? Y N Chip# _____ Registry Company: _____

Is your dog licensed with the city? Y N License# _____

Does your dog need any medications? Y N (If 'yes', a Medication Authorization Form may be required)

What form of flea & tick control do you use? _____ Last date applied ___/___/___

Has your dog ever been aggressive? Y N

Pet has had no physical ailment or recent injury, please initial _____ *

Please inform us of any current or past injuries so we can best care for your pet: _____



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First and foremost the safety and well-being of your pet(s) is of the highest importance. Insuring that your pet remains safe and well cared for is our first responsibility and as such we take it very seriously. We do our best to have our pet parents screen for pre-existing health conditions but some factors may be beyond our control. In the event that a medical emergency arises while a pet is at our facility or participating in a service that we provide it is imperative that we are immediately able to get them medical treatment at the closest available facility. We may need to notify the owners after we have secured a medical treatment center so as to avoid delays. Our goal is to get your pet medical attention as quickly as possible and avoid any distractions which may interfere with that process.

Therefore: I understand that in the event of a medical emergency, Dreadlocks for Dingoes, at its sole discretion, deems-it necessary to provide the attention of a licensed veterinarian, I authorize Dreadlocks for Dingoes to transport and seek medical attention at the closest available veterinary facility. I further agree that I am financially responsible for any medical treatment my pet(s) receives as a result of a medical emergency while attending services provided by Dreadlocks for Dingoes. I agree that Dreadlocks for Dingoes is released from all liability related to transportation to and from the vet and Dreadlocks for Dingoes is not in any way financially responsible for treatment given to my dog for sickness or emergency. If the cost of medical expenses are going to exceed \$_____, (*estimated medical expenses be determined by the attending veterinarian*) I wish to be contacted immediately before further treatment is given. **Initial** _____

Owner (print) _____ **Date** ____/____/____

Owner Signature: _____



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CREDIT CARD SUBMITTAL FORM

Dreadlocks for Dingoes accepts VISA, MasterCard, Discover cards or American Express. Please complete the following information and submit this form with your Grooming Release Form(s). Do not send credit card information by email. You can drop it off at the store, mail, or call us and we can take the information over the phone.

Card Number: _____ Expiration Date: ____/____/____

(Check one): VISA MasterCard Discover American Express

Name on Card: _____ Amount to Charge \$ _____

Billing Address: _____ City _____ State _____

Signature: _____ Date: ____/____/____